

PARTICIPANT WEB QUICK START GUIDE

SUPPORTED BROWSERS

Internet Explorer - 9, 10, 11
Firefox – latest version
Safari – latest version
Chrome – latest version

GENERAL INFORMATION

- Go to <u>www.my-pension.com</u>, and enter your Username and Password. If you have forgotten either your username or password, click on the 'Forgot...' link shown below, or contact our help desk at <u>helpdesk@TWGBenefits.com</u>.
- Choose 'Participant', and hit LOGIN.
- If you are a new user, and your plan has provided you an access code, click on 'New User'.



Once you have logged in, at the top right of each page you will see these three icons:





Important messages. The number in the red circle indicates how many messages are available.



Profile Settings. Click on this to see/edit personal information, change password, and view other important links.



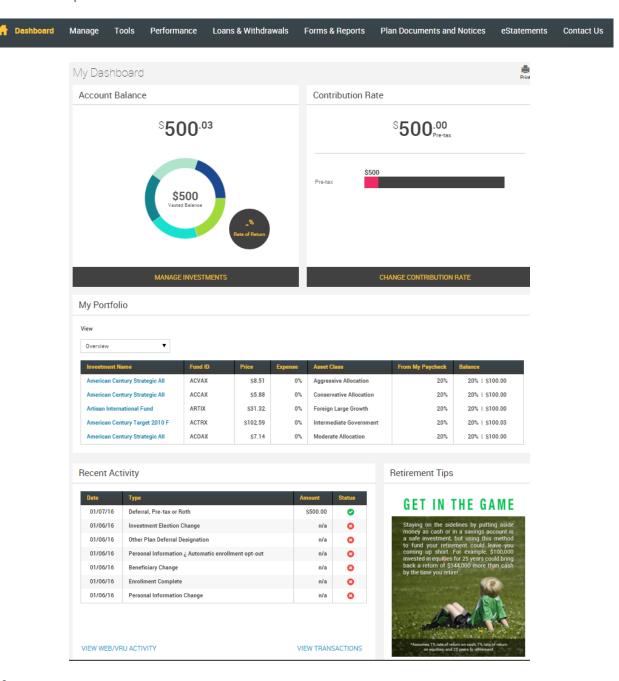
Logout.



PARTICIPANT DASHBOARD

The home page, called the Dashboard, shows a variety of information about your retirement plan. Click on any of the menu bar items at the top of the screen to navigate the site. Clicking on the Dashboard include:

- Account Balance. Mouse over the colored areas of the donut graph for quick fund balance views.
- Contribution Rate. Information will display for your pre-tax and/or Roth contributions.
- My Portfolio. Click on the View dropdown to be see optional views by Fund, Asset Class, or Source.
- Recent Activity. Includes contributions, transfers, personal information changes, etc.
- Retirement Tips.





FREQUENTLY USED FEATURES

Some of the most frequently used features can be found on the Manage Investments page. From the Dashboard, click on either the Manage Investments bar underneath Account Balance, or click Manage from the top menu bar. Once on the Manage Investment page, you can:

- **Change your investment elections**
- Move money between investments
- Rebalance your invesmtent mix
- Change your current contribution rate

Click GET STARTED under any of these options to be taken through a step by step process to complete the task.

